

# Cookies policy

## 1. Introduction

- 1.1 Our website uses cookies.
- 1.2 By using our website and agreeing to this policy, you consent to our use of cookies in accordance with the terms of this policy.

## 2. Credit

- 2.1 This document was created using a template from SEQ Legal (<https://seqlegal.com>).

## 3. About cookies

- 3.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.
- 3.2 Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.
- 3.3 Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.
- 3.4 Cookies can be used by web servers to identify and track users as they navigate different pages on a website and identify users returning to a website.

## 4. Our cookies

- 4.1 We use both session and persistent cookies on our website.
- 4.2 The names of the cookies that we use on our website, and the purposes for which they are used, are set out below:
  - WooCommerce makes use of 3 cookies (No personal information stored):
    - `woocommerce_cart_hash` and `woocommerce_items_in_cart` – These two cookies help WooCommerce know when the cart contents have changed and contain information about the cart as a whole.
    - `wp_woocommerce_session_` - This cookie contains a unique code for each customer so that it knows where in the database to find the information for that customer.
  - Cookie Consent – Stores the visitor response to our standard cookie notification.

## **5. Analytics cookies**

- 5.1 We use Google Analytics to analyse the use of our website.
- 5.2 Our analytics service provider generates statistical and other information about website use by means of cookies.
- 5.3 The analytics cookies used by our website have the following names: [\_ga, \_gat, \_\_utma, \_\_utmt, \_\_utmb, \_\_utmc, \_\_utmz and \_\_utmv].
- 5.4 The information generated relating to our website is used to create reports about the use of our website.
- 5.5 Our analytics service provider's privacy policy is available at: [<http://www.google.com/policies/privacy/>].

## **6. Third party cookies**

Not applicable.

## **7. Blocking cookies**

- 7.1 Most browsers allow you to refuse to accept cookies; for example:
  - (a) in Firefox (version 51) you can block all cookies by clicking "Tools", "Options", "Privacy", selecting "Use custom settings for history" from the drop-down menu, and unticking "Accept cookies from sites"; and
  - (b) in Chrome (version 55), you can block all cookies by accessing the "Customise and control" menu, and clicking "Settings", "Show advanced settings" and "Content settings", and then selecting "Block sites from setting any data" under the "Cookies" heading.
- 7.2 Blocking all cookies will have a negative impact upon the usability of many websites.
- 7.3 If you block cookies, you will not be able to use all the features on our website.

## **8. Deleting cookies**

- 8.1 You can delete cookies already stored on your computer; for example:
  - (a) in Firefox (version 51), you can delete cookies by clicking "Tools", "Options" and "Privacy", then selecting "Use custom settings for history" from the drop-down menu, clicking "Show Cookies", and then clicking "Remove All Cookies"; and
  - (b) in Chrome (version 55), you can delete all cookies by accessing the "Customise and control" menu, and clicking "Settings", "Show advanced settings" and "Clear browsing data", and then selecting "Cookies and other site and plug-in data" before clicking "Clear browsing data".
- 8.2 Deleting cookies will have a negative impact on the usability of many websites.

## **9. Cookie preferences**

9.1 You can manage your preferences relating to the use of cookies on our website by visiting: [www.xlogic-relay.co.uk](http://www.xlogic-relay.co.uk)

## **10. Our details**

10.1 This website is owned and operated by *Verborn Systems Limited*.

10.2 We are registered in England and Wales under registration number *09472226*, and our registered office is at *HLB House, Tarporley, Cheshire, CW6 0AT*.

10.3 Our principal place of business is at *Hawthorne Cottage, Higher Lane, Cheshire, WA4 4JF*.

10.4 You can contact us:

- (a) by post, using the postal address given above;
- (b) using our website contact form;
- (c) by telephone, on the contact number published on our website from time to time; or
- (d) by email, using the email address published on our website from time to time.